

CITY CLERK ORIGINAL



C-10048
06/26/2015

Simply the Best Services & Features

Trusted by over 1,000,000 users

	Premium	Economy	Professional
Starter	\$ 9.95	\$ 19.95	\$ 49.95
FREE	1,000 Monthly Submissions, SSL Secure Submissions, Receive Payments	10,000 Monthly Submissions, SSL Secure Submissions, Receive Payments	100,000 Monthly Submissions, SSL Secure Submissions, Receive Payments
100 Monthly Submissions, 10 SSL Secure Submissions, 10 Receive Payments	10 GB Available Space	100 GB Available Space	1 TB Available Space
100 MB Available Space	3 Sub-user Accounts	10 Sub-user Accounts	100 Sub-user Accounts
1 Sub-user Account	Unlimited Forms, Reports Fields per Form	Unlimited Forms, Reports Fields per Form	Unlimited Forms, Reports Fields per Form
Unlimited Forms, Reports Fields per Form	Upgrade	Upgrade	Upgrade
Current Plan			

What are the benefits of paid plans?

- Receive more than 100 submissions per month.
- Lots of Upload Space for file upload forms.
- Secure SSL forms.
- Payment Integrated forms.
- Unlimited e-mail support.

Can I cancel any time?

JotForm is a monthly subscription service. You may **upgrade**, **downgrade**, or **cancel** your service **at any time**. Even when you cancel your

Do you have money-back guarantee?

Yes, we have **30-day money back guarantee**. If you decide to cancel your account within 30 days of signing up, we'll give you a full refund – no questions asked.

Do you provide support?

Yes, we have a dedicated team answering your questions 24/7. If you have any problems with your forms, just let us know by posting a question on our support system.

subscription, you will not lose any of your forms or your data.

“ The Facebook Live team had a flawless experience using JotForm during an online event with President Barack Obama. The product withstood a massive amount of traffic in a 60 minute period. We see a lot of value in the product features and the ability to customize a perfect submission form for any event. ”

-Erin Kanaley, Facebook



From small start-ups to top players, we are proud to help a vast ocean of professionals all over the world.

JotForm	Support	Community	Use Cases	Labs	About Us
Form Builder	Contact Us	Forum	Event Organizers	Dropbox Forms	Blog
My Forms	FAQ	Facebook	Educational	iPhone App	About Us
Form Templates	User Guide	Twitter	Faith & Spiritual	Android App	Our Story
Pricing	Recent Updates	Google Plus	Payment Forms	Chrome Notifier	News
API	JotForm Status	YouTube	Web Designers	Google Drive App	Resources
Apps		Vimeo	11 Ways to Use	more...	Terms
Developers		Medium	FormsCentral		Privacy Policy
			Alternative		

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1700 Montgomery St
San Francisco, CA 94111

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Terms of Use

Last Update: January 25, 2015

These Terms of Service ("Terms") govern your use of Interlogy LLC ("Company", JotForm) web site located at <http://www.jotform.com> (the "Site") and the services that are made available through the Site (collectively, the "JotForm Service"). Please read these Terms carefully. By using the JotForm Service, you are stating that you have read, understand, and agree to be bound by these Terms. If you do not agree to these Terms, you are not permitted to use the JotForm Service.

Your Responsibilities. You agree not to use the JotForm Service to violate any local, state, national, or international law or regulation.

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Spam You agree that Company may terminate your JotForm Service immediately if a form created or JotForm is found to be used inside an unsolicited email.

Phishing You agree that Company may terminate your JotForm Service immediately if a form is created or JotForm is found to be used to: Obtain credit cards sensitive information, get social security numbers, show content with child pornography. Or if a form was made to steal user login credentials. All these activities are considered as Phishing and any account along with the guilty forms will be suspended immediately

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Indemnification. You agree to indemnify, defend, and hold harmless Company, its parents, subsidiaries, affiliates, officers, directors, employees, consultants, and agents from and against any and all claims, liabilities, damages, losses, costs, expenses, and fees (including reasonable attorneys' fees) that such parties may incur as a result of or arising from (a) any information (including, without limitation, your Submissions or any other content) you (or anyone using your account) submits, posts, or transmits through the JotForm Service, (b) your (or anyone using your account's) use of the JotForm Service, (c) your (or anyone using your account's) violation of these Terms, and (d) your (or anyone using your account's) violation of any rights of any other person or entity.

Miscellaneous. These Terms constitute the entire and exclusive and final statement of the agreement between you and Company with respect to the subject matter hereof and supersede any prior agreements or negotiations between you and Company with respect to the subject matter hereof. These Terms and the relationship between you and Company shall be governed by the laws of the State of Delaware as applied to agreements made, entered into, and performed entirely in Delaware by Delaware residents, notwithstanding your actual place of residence. All lawsuits arising from or relating to these Terms or your use of the JotForm Service shall be brought in the Federal or State courts located in Delaware, and you hereby irrevocably submit to the exclusive personal jurisdiction of such courts for such purpose. The failure of Company to exercise or enforce any right or provision of these Terms shall not constitute a waiver of such right or provision. If any provision of these Terms is found by a court of competent jurisdiction to be invalid, you nevertheless agree that the court should endeavor to give effect to the intentions of Company and you as reflected in the provision, and that the other provisions of these Terms remain in full force and effect. You agree that regardless of any statute or law to the contrary, any claim or cause of action arising out of or related to use of the JotForm Services or these Terms must be filed within one (1) year after such claim or cause of action arose or be forever barred. The section titles in these Terms are for convenience only and have no legal or contractual effect. The terms of Sections 2, 4, 5, and 10 through 15 of these Terms, as well as any limitations on liability explicitly set forth herein, shall remain in full force and effect notwithstanding any termination of your use of the JotForm Service.

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Privacy Policy

Last Update: April 7, 2015

1. User Data. To obtain access to certain areas of our website or to receive certain services we provide, you may be required to register with us and, in connection with such registration, to provide certain Personal Data (e.g., your email address). We use such information to provide the service you requested, to monitor internally usage of our website, and to contact you from time to time about us, our website, and our products and services. In addition, if you wish to make a purchase from our website, you are required to register with us and, in connection with such registration, to provide certain Personal Data (e.g., your full name, email address, and billing information). We use such information to fulfill your order and to contact you from time to time about us, our website, and our products and services.

2. Submission Data. We respect the privacy of our users and the privacy of their client data. All user information contained within the forms you may use or build on the JotForm Site are governed by our Terms of Service. You retain all rights to your data. We will not sell, share data. We will not access your data for non-administrative reasons.

3. Cookies. We only use cookies to remember your login session or the latest form you have modified.

4. Safe Harbor. JotForm complies with the U.S.-EU Safe Harbor Framework and the U.S.-Swiss Safe Harbor Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information from European Union member countries and Switzerland. JotForm has certified that it adheres to the Safe Harbor Privacy Principles of notice, choice, onward transfer, security, data integrity, access, and enforcement. To learn more about the Safe Harbor program, and to view JotForm's certification, please visit <http://www.export.gov/safeharbor/>. Here's our [official certification notice](#).

5. Questions. If you have any questions about this privacy policy, please feel free to [contact us](#).

CITY OF GLENDALE, an Arizona
municipal corporation



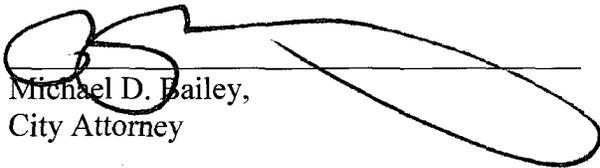
Richard A. Bowers,
Acting City Manager

ATTEST:



Pamela Hanna, (SEAL)
City Clerk

APPROVED AS TO FORM:



Michael D. Bailey,
City Attorney