



THOMSON REUTERS

## Order Form

Contact your representative [kay.engler@thomsonreuters.com](mailto:kay.engler@thomsonreuters.com) with any questions. Thank you.

Order ID: 816663

**Account Address:**

Account #: 1000817428  
 GLENDALE CITY ATTORNEY  
 CAROLINE WELLS  
 5850 W GLENDALE AVE 4TH FL  
 GLENDALE, AZ 85301  
 US  
 623-930-2930

**Shipping Address:**

Account #: 1000817428  
 GLENDALE CITY ATTORNEY  
 CAROLINE WELLS  
 5850 W GLENDALE AVE 4TH FL  
 GLENDALE, AZ 85301  
 US  
 623-930-2930

**Billing Address:**

Account #: 1000817428  
 GLENDALE CITY ATTORNEY  
 CAROLINE WELLS  
 5850 W GLENDALE AVE 4TH FL  
 GLENDALE, AZ 85301  
 US  
 623-930-2930

This Order Form is a legal document between West Publishing Corporation and Subscriber. West Publishing Corporation also means "West", "we" or "our" and Subscriber means "you", "my" or "I".

**Online/Practice Solutions/Software**

Svc Mat #	Product	Qty	Unit	Minimum Term (Months)	Term and Increase
41940120	Government Collection (Westlaw PRO™) (Banded) <div style="border: 1px dashed black; padding: 2px; width: fit-content; margin: 5px auto;">See Attachment for Select Product details</div>	7	Atty(s)	24	Year2-3%

Monthly Charges begin on the date West Publishing Corporation ("West, "we" or "our") processes your order and continue for the number of complete calendar months listed in the Minimum Term column above. Based on above terms listed you agree to the length and year over year increases.

During my subscription terms, I am also responsible for all Excluded Charges. Excluded Charges are charges for accessing Westlaw data or a Practice Solutions service that is not included in your subscription. Excluded Charges may change after 30 days written or online notice.

**For Online/Practice Solutions/Software:** Your subscription will change to a month-to-month status at the end of the Minimum Term, and your applicable Monthly Charges will be billed at up to the then current retail rate. Thereafter, we may modify the Monthly Charges after at least 30 days notice. Either of us may cancel the month-to-month subscription by sending at least 30 days written notice. Send your notice of cancellation to Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan MN 55123-1803.

**Order charges for print/eBook products not on subscription:** N/A

**Initial order charges for print/eBooks products with updates billed upon shipment:** N/A

**Initial Monthly Charges for Products under 24 month Minimum Term:** \$1,615.42

**Estimated total Monthly Charges for the initial 12 months:** \$1,615.42

Totals above do not reflect applicable taxes and transportation charges or updates billed upon shipment. Please see the Miscellaneous section below for details.

These Monthly Charges show the first year's Monthly Charges (and are combined if multiple products are ordered) with the same contract term and are subject to increase per the terms of this agreement.

**Charges, Payments Taxes.** You agree to pay all charges in full within 30 days of the date of invoice. You are responsible for any applicable sales, use, value added tax (VAT), etc. unless you are tax exempt. If you are a non-government subscriber and fail to pay your invoiced charges, you are responsible for collection costs including attorneys' fees.

**Credit Verification.** If you are applying for credit as an individual, we may request a consumer credit report to determine your creditworthiness. If we obtain a consumer credit report, you may request the name, address and telephone number of the agency that supplied the credit report. If you are applying for credit on behalf of a business, we may request a current business financial statement from you to consider your request.

**Auto Charge Credit Card/Electronic Funds Transfer Election Payment Terms.** You may authorize us to automatically charge a credit card or debit and electronic fund transfer to pay charges due. Contact Customer Service at 1-800-328-4880 for authorization procedures. If you are authorizing, as part of this order, or have already authorized us to bill a credit card or debit card or make electronic fund transfer for West subscriptions on an ongoing basis, no further action is needed.

**Returns and Refunds.** You may return a print or CD-ROM/DVD product to us within 45 days of the original shipment date if you are not completely satisfied. Different policies apply to print products you receive as part of a program such as Assured Print Pricing, Library Savings Plan, West Complete, Library Maintenance Agreements, ePack and WestPack. Westlaw, CLEAR, Monitor Suite, ProView eBook, Software, West LegalEdcenter, Practice Solutions, TREWS and Serengeti charges are not refundable. Please see <http://static.legalsolutions.thomsonreuters.com/static/returns-refunds.pdf> or contact Customer Service at 1-800-328-4880 for additional details regarding our policies on returns and refunds.

**Applicable Law.** This Order Form will be interpreted under Minnesota state law. Any claim by one of us may be brought in the state or federal courts in Minnesota. If you are a state or local governmental entity, your state's law will apply and any claim may be brought in the state or federal courts located in your state. If you are a United States Federal Government customer, United States federal law will apply and any claim may be brought in any federal court.

**The General Terms and Conditions,** apply to all products ordered, except print and is located at <http://static.legalsolutions.thomsonreuters.com/static/general-terms-conditions.pdf>. The General Terms and Conditions for Federal Subscribers, is located at <http://static.legalsolutions.thomsonreuters.com/static/federal-general-terms-conditions.pdf>. In the event of a conflict between the General Terms and Conditions and this Order Form, the terms of this Order Form control. This Order Form is subject to our approval.

**Product Specific Terms.** The following products have specific terms which are incorporated by reference and made part of this Order Form if they apply to your order. They can be found at <http://static.legalsolutions.thomsonreuters.com/static/product-specific-terms.pdf>. If the product is not part of your order, the product specific terms do not apply. If there is a conflict between product specific terms and the Order Form, the product specific terms control.

- CD-ROM Products/DVD Products
- Contract Express
- Hosted Practice Solutions
- ProView eBooks
- Time and Billing
- West km software
- West LegalEdcenter
- Westlaw Doc & Form Builder
- Westlaw Paralegal
- Westlaw Patron Access
- Campus Research
- ProView eBooks

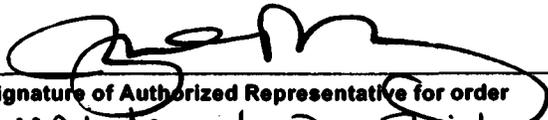
**Excluded Charges.** If you access Westlaw data or Practice Solutions services that are not included in your subscription you will be charged our then-current rate. Excluded Charges will be invoiced and due with your next payment. For your reference, the current Excluded Charges schedules are located at <http://static.legalsolutions.thomsonreuters.com/static/agreement/schedule-a-westlaw.pdf> and <http://static.legalsolutions.thomsonreuters.com/static/agreement/schedule-a-concourse-firm-central-caselogistix.pdf>. Excluded Charges may change after 30 days written or online notice.

**Banded Products Subscriptions** The number of attorneys (partners, shareholders, associates, contract or staff attorneys, of counsel, and the like), corporate users, personnel or full-time-equivalent students for the banded products you ordered appear in the Quantity column above. Our pricing for banded products is made in reliance upon that number. If we learn that the actual number is greater, we reserve the right to increase your charges as applicable. Law firm and government subscribers of banded products will receive one (1) password for each attorney and an equal number of passwords for non-attorneys.

For questions regarding this order, please contact West Customer Service at 1-800-328-4880.

ACKNOWLEDGMENT

I have read all pages and attachments to this Order Form and I accept the terms on behalf of Subscriber. I warrant that I am authorized to sign this Order Form on behalf of Subscriber.

  
 Signature of Authorized Representative for order  
 Michael D. Bailey  
 Printed Name

City Attorney  
 Title  
 8/17/16  
 Date

ATTEST:  
  
 City Clerk

© 2016 West, a Thomson Reuters business. All rights reserved.

 THOMSON REUTERS
 **Attachment**  
 Contact your representative [kay.engler@thomsonreuters.com](mailto:kay.engler@thomsonreuters.com) with any questions. Thank you.

Order ID: 816663



**Payment Method:**  
 Payment Method: WestAccount  
 Account Number: 1000817428

Created By: 0000971  
 Order Source: 27  
 Revenue Channel: 01  
 Order Date: 8/16/2016 6:48:55 PM  
 P.O. Number:  
 Additional Data B: 7

**Shipping Information:**  
 Shipping Method: Ground Shipping - U.S. Only



41940120 Government Collection (Westlaw PRO™) (Banded)

User	Position	Email
Michael D Bailey	Attorney	mbailey@glendaleaz.com
Kurt Christianson	Attorney	kchristianson@glendaleaz.com
Nick Dipiazza	Attorney	
James Gruber	Attorney	jgruber@glendaleaz.com
Nancy Mangone	Attorney	
Russ Romney	Attorney	
Aaron Schepler	Attorney	aschepler@glendaleaz.com

Material ID	Description
40982437	Primary Law with KeyCite®: All — Arizona (WestlawNext™)
41933475	Govt Plt - Litigation
41933476	Govt Plt - National Core
41931317	Govt Plt - Premium Analytical

Active Subscriptions to Lapse	Contract Number	Material ID
GOVERNMENT SELECT ON WESTLAW	0119428082	40988634
AZ ANALYTICAL LIBRARY ON WESTLAW	0119428083	40973689
AZ MUNICIPAL LAW PRACTITIONER CORE ON WESTLAW	0119428092	40974414
AZ PRIMARY LAW WITH KEYCITE ALL ON WESTLAW	0119428086	40973820
GENERAL COUNSEL ALL PRIMARY LAW ON WESTLAW	0119428089	40973997
LAW REVIEWS AND JOURNALS ON WESTLAW	0119428095	40974252

First Name	Last Name	Email Address	Contact Description	Contact Number
Heena	Scaffidi	IScaffidi@GLENDALEAZ.COM	Order Confirmation Contact	28
Heena	Scaffidi	IScaffidi@GLENDALEAZ.COM	Primary Password Contact	24
Heena	Scaffidi	IScaffidi@GLENDALEAZ.COM	Quickview Contact	Quickview

Worksheet Custom Pro:<https://ordermation.west.thomson.com/esigs/of.aspx?porordergroupid=c46638040c17444fabdb21ee4bb3cf7d&pfv=true>

OF Ver:<https://ordermation.west.thomson.com/esigs/ofversion.aspx?pfv=true&ordergroupid=c6e10962c7ed4c3b99baf56028ffaccc&isofview=yes>