



your guide to...

Frequently Called Phone Numbers



Don't know who to call to get information? This listing of telephone numbers will guide you quickly to the city department or other agency that can best answer your questions.

City of Glendale
Department of Public Affairs
5850 W. Glendale Ave.
Glendale, AZ 85301
www.glendaleaz.com

Numbers subject to change without notice

Neighborhood (Block) Watch (Community Action Team)	930-3380
Noise At time of occurrence only, including: Parties, stereos (Police Non-emergency)...	930-3000
Construction ordinance	930-3610
Construction waiver	930-3630
Operator (city switchboard)	930-2000
TDD	800-367-8939
Ordinances Code Compliance	930-3610
Zoning	930-2800
Parade Requests	930-2959
Parking Tickets	930-2400
Parks & Recreation Administration	930-2820
Adult Center	930-4321
After-school program (GRASP)	930-4610
Aquatics	930-2838
Beer permits	930-2820
Maintenance	930-2691
Foothills Recreation & Aquatics Center	930-4600
Rentals - ball fields	930-2820
Rentals - facilities, ramadas	930-2820
Senior programs	930-4321
Special needs programs	930-4335
Adult sports	930-4612
Youth sports	930-4612
Self enrichment classes	930-4613
Special events	930-2820
Permits Building	930-2800
Beer/parks	930-2820
Home improvement	930-2800
Mobile home	930-2800
Parade, special event	930-2959
*Septic tank	602-506-0372
Planning & Zoning	930-2800
Police Accident reports	930-3100
Administration	930-3000
Advocacy Center	930-3720
Citizen Academy	930-3282
Community services	930-3380
Emergency	9-1-1
Graffiti hotline	930-3080
Noise	930-3000
Non-emergency number	930-3000
Security inspections	930-3380
School programs	930-3380
Speeding hotline	930-2005
Traffic citations	930-2400

TDD	930-3000
Victim Assistance	930-3030
Volunteer program	930-3305
Pool Backwashing or Draining	930-3610
Pools, Public Swimming Pools	930-2820
Property (County Assessor's Office) *Ownership	602-506-3406
Public Records Requests	930-2252
Public Works (after hours)	934-7551
Recycling Information	930-2660
*Red Cross	602-336-6660
Rental Housing Compliance	930-3610
Roach Hotline	930-2741
Sanitation/Solid Waste Commercial billing	930-2660
Container (curb), loose trash & recycling services	930-2660
Residential billing	930-3190
Sewer After-hours emergencies	934-7551
Billing	930-3190
Missing manhole covers	930-4100
Overflowing	930-4100
Roach problems	930-2741
Signs Business	930-2800
Street/traffic	930-2940
Social Services Community Action Program	930-2854
Housing authority	930-2180
*Referral to social agencies	2-1-1
Victim (of crime) assistance	930-3030
Special Interest Classes (recreation)	930-4613
Special Events City-sponsored festivities	930-2959
Civic Center	930-4300
Hotline	930-2299
Private property permits	930-2800
Block parties	930-2940
Historic Sahuaro Ranch	930-4200
Storm Drains	930-3656
Flooding	930-2700

Streets Flooded	930-4100
Lights	930-2940
Pavement damage, debris	930-2670
Pavement, slurry seal	930-2670
Sidewalk repair	930-2670
Street sweeping	930-2670
After-hours emergencies	934-7551
Switchboard, City Hall	930-2000
TDD	800-367-8939
Swimming Lessons/Aquatics	930-2838
Taxes *AZ Dept. of Revenue (income)	602-255-3381
City retail sales	930-3190
*I.R.S.	1-800-829-1040
*Maricopa County (property)	602-506-3406
*Tenant/Landlord Law Booklet	602-542-4086
Tennis Center Paseo Racquet Center (public)	979-1234
Tourism Information	930-4500
Traffic Signal outages & damaged signs	930-2940
Transportation	930-2940
Trash (see Sanitation/Solid Waste)	
Trees (right-of-way only) Trimming/diseased/fallen	930-2656
University of Phoenix Stadium	433-7100
Utilities: Hydrant repair	930-4100
*Electricity APS emergency/power out	602-371-7171
SRP emergency/power out	602-236-8811
*Gas Southwest Gas/emergency	602-271-4277
*Telephone Cox/repair	623-594-1000
Century Link/repair	1-800-573-1311
Vehicles, Abandoned On private property	930-3610
On public property	930-3208
Victim Assistance	930-3030
Visitor Center, Glendale	930-4500

Volunteers Clerical Support	930-2451
Groups/Community projects	930-2663
Individuals Fire (Crisis Response Team)	930-4451
Library	930-3545
Police	930-3282
Recreation	930-2820
*Voter Registration Maricopa County	602-506-1511
Water Reclamation Facility	930-4753
Water & Sewer Billing / Move in / Move out	930-3190
Weekdays - Emergency	930-4100
After Hours - Emergency	934-7551
Payment boxes: - City Hall, 5850 W. Glendale Ave.	
Conservation/rebate information	930-3596
Irrigation	930-2288
Weeds (commercial, residential)	930-3610
*West Nile Virus (mosquitos)	602-506-0700
Xeriscape Garden, Glendale	930-3596
Zone A Hotline	930-3686
Zoning Ordinances	930-2800
Rezoning applications, use permits & variances	930-2800
Violations	930-3610

- Mayor** Jerry P. Weiers
- Councilmembers:**
- Jamie Aldama - Ocotillo District
 - Joyce V. Clark - Yucca District
 - Vice Mayor** Ian Hugh - Cactus District
 - Ray Malnar - Sahuaro District
 - Lauren Tolmachoff - Cholla District
 - Bart Turner - Barrel District
- City Manager:** Kevin Phelps

www.glendaleaz.com

The following phone numbers are listed alphabetically by either city department or subject. Most city of Glendale numbers are answered during business hours from 8 a.m. to 5 p.m., Monday-Friday. Frequently called, non-city numbers are shown with an asterisk (*).

▶ **All numbers have a (623) area code, unless otherwise noted.**

Adopt-A-Street	930-2663
Adult Center, Glendale	930-4321
Advocacy Center	930-3720
Agendas (council/commissions)	930-2252
Airport, Glendale Municipal	930-2188
Animals	
Barking dogs (to file complaint)	930-3610
Dead animal pickup	602-506-6063
*Dog pound/license	602-506-7387
*Injured/sick	602-997-7585, ext. 2073
*Spay and Neuter Line	602-265-7729
Aquatics (see Swimming Lessons)	
*Assessor, Maricopa County	602-506-3406
Auction Hotline	602-242-7121
*Auto Emissions	602-771-3950
Block Party Requests	930-2940
*Blue Stake (to locate underground utilities)	602-263-1100
Boards & Commissions	930-2249
*Boys and Girls Club, Glendale	939-6952
Building Permits	930-2800
Bulk (Loose) Trash Information	930-2660
Bus Transportation	
*Valley Metro	602-253-5000
Dial-A-Ride, Gus the Bus	930-3500
Business	
Home-based zoning	930-2800
Licenses	930-3190
Cemetery, Glendale	930-2189

***Chamber of Commerce, Glendale**

Child Safety & Support Resources

Bike & Traffic Safety	930-2940
*Child Support Enforcement	1-800-882-4151
CPR Lessons	930-4613
Daycare Assistance	842-6300
Swimming Lessons	930-2820

City Attorney

City Clerk

City Council Office

City Hall Operator (all departments)

City Manager

City Prosecutor

Civic Center, Glendale

Clean Air Program

Code Compliance

Community Action Program (CAP)

Community Action Team (CAT Program) ..

Community Center, Glendale

Community Housing Services

*** Community Information and Referral to Non-Profit/Social Agencies**

Community Volunteer Program

Construction

City zoning questions	930-2800
General complaints	930-2800
*On-site dust complaints	602-372-2703
On-site noise complaints	930-3000
Permit/plan review	930-2800
Safety inspections	930-2800

Courts

City	930-2400
*County/Justice of the Peace	602-372-2000

CPR Classes

Customer Service Center

 Billing (sanitation, sewer, water)

Dedicate-A-Tree

Development Services Center

Dial-A-Ride (within city limits)

Information	930-3502
Request for service	930-3500

Downtown Events/Shopping Info

***Driver's License**

***Dust (from construction)**

Easements

Economic Development

Elections

City	930-2252
*Elections, Maricopa County	602-506-1511

Emergency

Ambulance	9-1-1
Fire	9-1-1
Flood	930-4100
Paramedics	9-1-1
*Poison Control Center	602-253-3334
Police	9-1-1
Water/Sewer	930-4100

Emergency Operations Center - Citizens Hotline

 Activated when emergency is declared

Employment, City

Human Resources	930-2270
Job hotline	930-3699

Engineering

Environmental Resources

Fences

Festival Hotline

 (City sponsored events)

Fire

Administration	930-4400
Emergency	9-1-1, if busy 931-5600
Fire prevention/reports	930-4420
Public Education	930-4483

Flood

 Zoning Determinations

***Food Stamps**

Foothills Recreation & Aquatics Center ..

Gang Prevention Hotline

Garbage and Recycling Collection (see Sanitation/Solid Waste)

General Plan/Elements

Gila River Arena

 Box office

Glendale University

Golf Courses, City

Desert Mirage	772-0110
Glen Lakes	930-1111

Graffiti Removal Hotline

Handicapped Services

City Hall	800-367-8939 (TDD)
Fire emergency	9-1-1 (Voice/TDD)
Police emergency	9-1-1 (Voice/TDD)
Non-emergency	930-3000 (Voice/TDD)
Transit	930-3500

***Historical Society, Glendale**

Housing, Public

Housing Rehabilitation

Information (general city)

Inspections

Construction/on-site	930-2800
Fire	930-4400

Irrigation

 Service/Billing

Jail, Glendale

Landfill, Glendale Municipal

***Landlord/Tenant Law Booklet**

Libraries

Automated Renewal Line	939-0532
Main Library	930-3530
Meeting room reservations	930-3545
Reference	930-3531
Youth	930-3537
Foothills Branch	930-3830
Meeting room reservations	930-3849
Reference	930-3831
Youth	930-3837
Velma Teague Branch	930-3430
Reference	930-3431
Youth	930-3437

Licenses

Amusement, business, liquor, regulatory & sales tax	930-3190
*Dog	602-506-7387
*Driver's	602-255-0072
*Marriage	602-372-2000
Special events (private property)	930-2800
*Vehicle plates	602-255-0072

Lights

Street/Traffic Signal	930-2940
Park	930-2691

Mayor's Office

Meeting Agendas

Meeting Rooms in City Facilities

 Reservations

***Maricopa County Environmental Response**

Complaint line	602-506-6616
• Food poisoning • Restaurant cleanliness	
• Mosquitoes • Rats, roof rats	
• Dumpsters at apartments	

***Mosquitoes (West Nile Virus)**

Neighborhood Related Services

Code Compliance	930-3610
- Abandoned vehicles on property	
- Barking dogs	
- Business operations out of private home	
- Building without a permit	
- Items in public view	
- Obstructions in right of way	
- Safety hazards (pools, gates, etc.)	
- Unauthorized vehicles on private property	
- Weeds and debris	
- Yard sales	
Community Housing	930-2180
Neighborhood Revitalization	930-3670
Neighborhood Services	930-2663
HOA Training	930-2663
Obstructions in right of way	930-2656
Register your neighborhood group	930-2663