
	<p style="text-align: center;">City of Glendale Procurement SOLICITATION ADDENDUM #2 Solicitation Number: RFP 17-09 Telephone System Maintenance Provider</p> <p style="text-align: center;">Solicitation Due Date: February 14, 2017, 2:00 p.m. (Local Time)</p>	<p style="text-align: center;">CITY OF GLENDALE Procurement Department 5850 West Glendale Avenue, Suite 317 Glendale, Arizona 85301</p>
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1. **PRICE SHEET** – To address questions raised regarding the solicitation price sheet, the City is issuing a new price sheet to RFP 17-09. Offerors must complete and submit the Section 5, Price Sheet attached to this Addendum 2 with their Offer.

2. **SOLICITATION DUE DATE** - has been changed as follows:

From: February 9, 2017 2:00 p.m. (Local Time)


To: February 14, 2017 2:00 p.m. (Local Time)

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5.0 PRICE SHEET

The returned proposal must state your hourly service call rates for onsite and remote moves, adds, and changes (MAC) within normal business hours. All pricing shall include, but is not limited to, labor, equipment, tools, materials, supplies, and any other associated direct or indirect costs. This pricing should not exceed any other labor rates currently offered on any other Arizona government purchase contracts.

SERVICES		TOTAL ESTIMATED ANNUAL COST		
	Provide Initial One (1) year for Move, Add, and Change (MAC) Cost for estimated hours (a – d and f).	Total (a through d and f) multiplied by the City estimated number of annual hours)	(ON SITE) X * Y =	\$
			(REMOTE) X * Z =	\$
Item #	Services	City estimated number of annual hours per Service (X)	Hourly Rate Per Service (On Site) (Y)	Hourly Rate Per Service (Remote) (Z)
a.	Moves, Adds and Changes (MAC)	160 hours	\$	\$
b.	Normal Business Hours (8-5, M-F)	200 hours	\$	\$
c.	Overtime (Evening and Weekends)	30 hours	\$	\$
d.	Holidays	20 hours	\$	\$
e.	Minimum Charge	N/A	\$	\$
	Services	City est. of annual number of hours per Service	Hourly Rate Per Service (On Site)	Hourly Rate Per Service (Remote)
f.	Trip Charge	20 hours	\$	\$
g.	Project Manager	N/A	\$	\$
h.	Trainer	N/A	\$	\$
i.	Consultation/Engineering/Design	N/A	\$	\$

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5.1 Additional Pricing

a). Provide percent discount off Avaya or ShoreTel MSRP for any parts, software and services. Are all Nortel or ShoreTel price book items eligible? If not, describe what categories are not eligible for discount? <hr/> <hr/> <hr/>	%
b). Specify what price book or catalog the discount is being taken from: <hr/> <hr/> <hr/> <hr/>	%
5.2 TOTAL MAINTENANCE COST	
Provide Initial One (1) Year Maintenance Cost Based On Current Equipment Listed in Appendix A (Do Not include MAC cost)	\$

5.3 PAYMENT The Contractor shall provide monthly statements of itemized services. Payment will be reviewed and approved by the Contract Administrator or designee. The itemized statement shall not exceed the proposal fee in Section 5.0 and Section 5.2.

5.4 TAX AMOUNT Do not include any use tax or federal tax in your proposal.

<p>All other specifications, instructions, terms and conditions remain the same. The Offeror must acknowledge receipt and acceptance of this addendum by returning the entire addendum with the proposal submittal.</p>	
Name of Company:	_____
Address:	_____
Authorized Signature:	_____
Print Name and Title:	_____