



SOLICITATION ADDENDUM

Solicitation Number: **RFP 18-54** Addendum No. 1 Page 1 of 3
Solicitation Due Date: July 16, 2018 2:00 P.M. (Local Time)

CITY OF GLENDALE
Procurement Division
5850 W. Glendale Avenue
Suite 317
Glendale, AZ 85301
Phone: (623) 930-2866

RFP 18-54

GIS COMPUTER SOFTWARE FOR TRUCK ROUTING ADDENDUM NO. 1

As a result of the pre-offer meeting held on June 25, 2018, following revisions have been made to Request for Proposals No. 18-54:

1. BID DUE DATE AND TIME has been changed to:

JULY 16, 2018, 2:00 PM, LOCAL TIME

2. DELETE EXHIBIT 2, SPECIAL TERMS AND CONDITIONS, Section 35, PERFORMANCE SURETY REQUIREMENTS in its entirety. This requirement does not apply to this solicitation.

3. DELETE EXHIBIT 3, INSURANCE REQUIREMENTS, i). (3), in its entirety. This requirement does not apply to this solicitation.

"The policy shall include coverage for sexual abuse and molestation...."

4. DELETE EXHIBIT 3, INSURANCE REQUIREMENTS, v), Professional Liability (Errors and Omissions Liability) in its entirety. This requirement does not apply to this solicitation.

5. REVISE PRICE SHEET Item# E.1, Description, as follows:

"Electronic Tablets Samsung Tab A 10.1 **or approved equivalent** (includes software)."

6. Bidders' clarification questions and the City's responses are listed below:

6.1 **Question:** Does the system need to alert residences that the truck is on its way (i.e. 30 minutes in advance)?

Response: No

6.2 **Question:** Does the system need to interface with Glendale's employee timeclock system?

Response: No

6.3 **Question:** Does the system need to interface with Glendale's billing system?

Response: Not at this time.

6.4 **Question:** Will Glendale back up its servers?



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Response: Unknown at this time.

6.5 **Question:** Does the in-vehicle display need to be locked when the vehicle is in motion?

Response: Yes for text or emails only.

6.6 **Question:** "Integrate with all current City Software": The RFP states that the Vendor should integrate with all current City software and identifies FleetRoute, Northstar, and ArcGIS specifically. Are there any other third party software(s) that need to be integrated? Will the City provide all of the API required for these integrations? (*Reference document: RFP 18-54 GIS Computer Software for Truck Routing (FINAL) from the last paragraph on Page 4, Technical Specifications for GIS Computer Software for Truck Routing, Functional Requirements.*)

Response: No.

6.7 **Question:** Northstar has multiple modules, CIS, Billing, Consumer Engagement, and Mobile Work Force. Which modules are to be integrated with and will the City provide the API necessary to integrate? Please include a complete scope of work as to what information the City is looking to integrate for each module of Northstar being used. i.e., service verification of each lift, extra services being performed, billable events, landfill events/tickets, Client call-in case information, etc.... Is a real-time integration or flat file integration required? (Reference document: RFP 18-54 GIS Computer Software for Truck Routing (FINAL) on page 5, first bullet point under the section '**Interfaces**' and page 6 under the section '**Information Management System:**' the first bullet point)

Response: The City is not looking for any interfacing with Northstar at this time.

6.8 **Question:** It is our understanding and/or impression that Northstar integration is a secondary requirement/priority and may not be deployed until a later date. Is this correct?

Response: Yes.

If so, do you want separate pricing for the integration as a standalone phase of the project? If so, please notate and provide the additional scope of work as requested above so we may accurately provide pricing. (Reference document RFP 18-54 GIS Computer Software for Truck Routing (FINAL) on page 5, first bullet point under the section '**Interfaces**' and page 6 under the section '**Information Management System:**' the first bullet point)

Response: Offerors may offer a separate "optional pricing" for the integration of Northstar as a standalone phase of the project in their proposal.

No additional scope of work is currently available.

6.9 **Question:** Cleral Scales: It is our understanding that the City has Cleral "KiLoad" Scales. This model has an option for RS232 Output ports. Please verify that the City will provide the



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RS232 ports for integration. (Reference document RFP 18-54 GIS Computer Software for Truck Routing (FINAL) on page 5 under the section 'Scales' all three bullet points)

Response: Yes, the City will upgrade to correct scales.

6.10 **Question:** What are the target dates for each phase of the project identified in the RFP? (Reference document RFP 18-54 GIS Computer Software for Truck Routing (FINAL) on page 6 under the 'Phased Implementation' section. Phases 1-6) – Phase 1 – 6 months after installation is complete. Phase 2 - 6 months after installation is complete. Phase 3 - 6 months after installation is complete. Phase 4 - 3 months after installation is complete. Phase 5 - 3 months after installation is complete. Phase 6 - 3 months after installation is complete

Response: There are currently no specific target dates in place.

6.11 **Question:** Can the City please outline the specific criteria or 'goals and performance measures' which will be used to determine the success of the proof of concept/Phase 1? (Reference document RFP 18-54 GIS Computer Software for Truck Routing (FINAL) on page 7, second paragraph)

Response: The specific criteria are listed in the Phased Implementation/Phase 1 of the RFP.

All other solicitation provisions, terms and conditions and scope of work shall remain the same. Bidders must acknowledge receipt and acceptance by returning this addendum with their bid.

Name of Company: _____

Address: _____

Authorized Signature: _____

Print Name and Title: _____