
	SOLICITATION ADDENDUM		CITY OF GLENDALE Procurement Division 5850 W. Glendale Avenue Suite 317 Glendale, AZ 85301
	Solicitation Number: RFP 19-45	Addendum No. 1	
Solicitation Due Date: April 1, 2019 2:00 P.M. (Local Time)			

RFP 19-45
AUTOMATIC VEHICLE LOCATION/PASSENGER COUNTING TRACKING SYSTEM FOR GLENDALE
FIXED ROUTE TRANSIT CIRCULATORS
ADDENDUM NO. 1


As a result of bidders' questions, Request for Proposal No. 19-45 is clarified as follows:

1. Bidders' Questions and the City's Responses are as follows:

- 1.1 QUESTION:** What is the City's proposed budget for the project?
RESPONSE: The City's budget is \$49,999. This is a 3-year demonstration project. The pricing provided by the Offeror must include their up-front capital cost and operations and maintenance (O & M) costs for Years 1, 2 and 3.
- 1.2 QUESTION:** Do all the buses in the fleet require the same functionality?
RESPONSE: Yes.
- 1.3 QUESTION:** What is the goal date for "project acceptance"?
RESPONSE: June 24, 2019
- 1.4 QUESTION:** How many stops does the fixed route service have?
RESPONSE: GUS 1: 26; GUS 2: 19; and GUS 3: 21.
- 1.5 QUESTION:** Does Glendale currently have routes in GTFS format?
RESPONSE: No.
- 1.6 QUESTION:** Does Glendale require a valid Google Real-time feed as an output of the system?
RESPONSE: Not at this time.
- 1.7 QUESTION:** Does Glendale currently have an AVL system?
RESPONSE: No current AVL for this purpose. There is currently an onboard annunciation system for the circulators provided by Clever Devices.
- 1.8 QUESTION:** Does the agency have interest in E-Ink, LED, or any other types of outdoor displays?
RESPONSE: Not at this time.
- 1.9 QUESTION:** Do the buses currently have a farebox solution in place?
RESPONSE: No fare required on the Circulators and therefore, no farebox solution needed.

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- 1.10 QUESTION:** Does the agency hope to have a driver MDT for driver/operations features?
RESPONSE: Yes, using an off-the-shelf tablet preferably, however a ruggedized MDT designed for transit environments can be proposed if the cost is not over budget.
- 1.11 QUESTION:** Has a physical bus stop survey been completed over the last five years?
RESPONSE: Yes.
- 1.12 QUESTION:** If an automatic annunciation system is no additional cost, would the agency hope to have a text-to-speech solution as a value add?
RESPONSE: An automatic annunciation system is already installed on the Circulators.
- 1.13 QUESTION:** Are any LAN ports available onboard to an existing cellular network?
RESPONSE: No.
- 1.14 QUESTION:** Will the agency consider an extension on the timeline to allow for a thorough and well thought response?
RESPONSE: No, the Due Date is firm.
- 1.15 QUESTION:** For the application for iOS and Android, does the agency require it is “white-labeled” specifically for Glendale or hope it was rolled up into another vendor’s national application?
RESPONSE: Using the allotted budget, please propose what you feel is the best option for Glendale.
- 1.16 QUESTION:** Is the City requiring ruggedized Mobile Data Terminals designed for transit environments for the onboard hardware, or are off-the-shelf tablets preferred?
RESPONSE: Off-the-shelf tablets would be preferred as ruggedized MDT terminals would more than likely exceed the budgeted amount for the project (\$49,999). However, the City would be open to ruggedized MDT’s if the cost did not exceed the budget.
- 1.17 QUESTION:** Is the City interested in a mobile ticketing solution if within budget?
RESPONSE: No, the Circulators are free to ride and therefore no mobile ticketing solution is needed.
- 1.18 QUESTION:** Is the City planning on procuring cellular data internally to save on costs, or should vendors provide those costs?
RESPONSE: Vendors should provide cellular data costs in their proposal. Nevertheless, the City may elect to use our cellular data contract if the costs are found to be more advantageous to the City.
- 1.19 QUESTION:** Does the City have a current CAD/AVL provider being used?

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RESPONSE: No CAD/AVL provider is currently utilized for what is detailed in the Scope of Work. However, there is a separate on-board announcement system that is currently provided by Clever Devices.

1.20 QUESTION: Does your agency currently own and/or expect to procure paratransit software in the future?

RESPONSE: Yes, the City currently has a contract with Trapeze for paratransit software.

1.21 QUESTION: If so, can you offer any detail on current paratransit, on-demand, or demand-response programs?

RESPONSE: Trapeze.

1.22 QUESTION: Does the agency have any current plans to add Automatic on-board announcements (OBA) or automatic passenger counters (APC) to the system?

RESPONSE: There is current automatic OBA system installed on the Circulator buses (Clever Devices).

1.23 QUESTION: Is your agency tax exempt, and will a tax exemption certificate be provided?

RESPONSE: Yes, our Agency is tax exempt and a tax exemption certificate will be provided.

1.24 QUESTION: In addition to using the supplied pricing sheet, may vendors also submit pricing in their own format?

RESPONSE: Yes, vendors may submit pricing in their own format as long as it generally conforms to the RFP pricing format.

1.25 QUESTION: In 3.3.2 Information to be transmitted about each vehicle must be updated at least every three (3) seconds, a. Although we can do 3 seconds, many agencies have experienced that a polling rate of ten seconds is the happy medium between achieving highly accurate data and keeping data cost minimal. Although we can do both, would the City entertain a ten-second polling rate?

RESPONSE: Yes, we would entertain a 10-second polling rate.

1.26 QUESTION: RFP Reference 3.8, Vehicle Tracking Hardware: The mobile unit shall be maintenance free for a driver and require no operation or intervention by a driver.” Question: Would the City accept a solution that requires a driver to login on a terminal (MDT) at the start of their shift to receive their work for the day?

RESPONSE: Yes, a solution that requires a driver to login on a terminal (MDT) at the start of their shift would be acceptable.



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All other solicitation provisions, terms and conditions and scope of work shall remain the same. Offerors must acknowledge receipt and acceptance by returning this addendum with their proposal.

Name of Company: Address: Authorized Signature: Print Name and Title:	<hr/> <hr/> <hr/> <hr/>
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